



## **South African National Council For The Blind (SANCB) - Privacy and Cookie Policy**

### **1. Introduction**

The South African National Council for the Blind (SANCB) is committed to protecting the privacy of all visitors to our website, [www.fightforsight.org.za](http://www.fightforsight.org.za). This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information in compliance with the Protection of Personal Information Act (POPIA) and other applicable South African laws.

### **2. Definitions**

<b>Personal Information</b>	Information relating to an identifiable, living, natural person, and where applicable, an identifiable, existing juristic person, as defined in POPIA.
<b>Data Subject</b>	The individual or entity to whom the personal information relates.
<b>Responsible Party</b>	SANCB, who determines the purpose and means of processing personal information.

<b>Operator</b>	A third party who processes personal information on behalf of SANCB.
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### **3. Information we collect**

We may collect the following personal information:

- Name and surname
- Contact details (email address, telephone number, physical address)
- Any other information you voluntarily provide through our website forms or correspondence

### **4. Purpose of collection**

Your personal information is collected for the following purposes:

- To provide information about our services and programmes
- To process donations and issue receipts
- To register participants for events and training
- To respond to inquiries and provide support
- To comply with legal obligations
- For internal record-keeping and administrative purposes

### **5. Consent**

By using our website and providing your personal information, you consent to the collection and processing of your information as outlined in this policy. You have the right to withdraw your consent at any time by contacting us.

### **6. Disclosure of information**

We will not disclose your personal information to third parties without your consent, except:

- To service providers who assist us in operating our website and conducting our activities, under strict confidentiality agreements

- When required by law or to protect our rights

## **7. Security Measures**

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, loss, or destruction. These measures include:

- Secure servers and encryption
- Access controls and authentication
- Regular security assessments

## **8. Data Retention**

We retain personal information only for as long as necessary to fulfil the purposes for which it was collected or to comply with legal obligations. Once the retention period expires, we will securely delete or anonymize your information.

## **9. Your Rights**

Under POPIA, you have the right to:

- Access your personal information
- Request correction or deletion of your information
- Object to the processing of your information
- Lodge a complaint with the Information Regulator

To exercise these rights, please contact us at the details provided below.

## **10. Cookies and tracking technologies**

Our website uses cookies to enhance user experience and analyse website traffic. You can choose to accept or decline cookies through your browser settings. For more information, please refer to our Cookie Policy below.

## **11. Cross-border transfers**

We do not transfer personal information across South African borders unless necessary and with appropriate safeguards in place, as required by POPIA.

## **12. Changes to this policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

## **13. Contact us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact:

### **Help Desk**

South African National Council for the Blind (SANCB)  
514 White Street, Bailey's Muckleneuk, Pretoria, 0181  
Email: [helpdesk@sancb.org.za](mailto:helpdesk@sancb.org.za)  
Phone: +27 12 452 3811

## Cookie Policy

This website, [www.fightforsight.co.za](http://www.fightforsight.co.za), is operated by the **South African National Council for the Blind (SANCB)**. This Cookie Policy explains how we use cookies and similar technologies to recognise you when you visit our website. It explains what these technologies are, why we use them, and your rights to control our use of them.

### What Are Cookies?

Cookies are small text files that are placed on your computer or mobile device when you visit a website. Cookies are widely used to make websites work more efficiently and to provide information to the owners of the site.

### How We Use Cookies

We use cookies to enhance your browsing experience, analyse traffic to our site, and provide functionality such as remembering your preferences. These cookies help us understand how visitors use our website, enabling us to improve our content and navigation.

### Types of Cookies We Use

- **Strictly Necessary Cookies:** These are essential to enable you to move around the website and use its features.
- **Performance Cookies:** These collect information about how visitors use a website, for instance which pages visitors go to most often.
- **Functionality Cookies:** These allow the website to remember choices you make (such as your language or region).
- **Targeting or Advertising Cookies** (if applicable): These may be used to deliver adverts more relevant to you and your interests.

### Your Choices

Most web browsers are set to accept cookies by default, but you can usually change your browser settings to decline cookies if you prefer. Please note that if you choose to disable cookies, some parts of our website may not function properly.

## **Contact Us**

If you have any questions about our use of cookies or this Cookie Policy, you can contact us at:

### **South African National Council for the Blind (SANCB)**

514 White Street, Bailey's Muckleneuk, Pretoria, 0181

**Email:** [helpdesk@sancb.org.za](mailto:helpdesk@sancb.org.za)

**Phone:** +27 12 452 3811